



Musical Minds: Terms and Conditions

By registering with Musical Minds, you consent to the following:

Services Provided, Lesson Prices and Price Changes

- Musical Minds will withdraw £34 monthly from your account. There will be a total of 11 payments with no payment taken in August.
- This fee will cover 35 lessons per academic year, with each lesson lasting 20 minutes for paired instrumental lessons and 30 minutes for band sessions (years 3-4). Year 2 lessons last 20 mins in pairs or 30 mins in threes.
- Missed payments, will be retried within 5 days. Failure to pay fees after 3 attempts will result in lessons being cancelled.
- Musical Minds reserves the right to increase prices (we will not do so without a minimum of 2 weeks' notice).
- Musical Minds reserves the right to decrease the number of lessons throughout the year, thus increasing price accordingly (we will not do so without a minimum of 2 weeks' notice).

Lesson Cancellation Guidelines

- To cancel lessons customers must email Musical Minds.
- When cancelling lessons, customers must give Musical Minds at least 2 weeks' notice, prior to the next payment date. Failure to do so will result in payment being taken for the following month of lessons.
- Customers must inform Musical Minds of lesson cancellation before cancelling direct debit payments. Failure to do so will result in Musical Minds reactivating payments.
- Once payment has been made at the beginning of a month, no refund can be made to a customer, unless otherwise agreed with Musical Minds.
- Should the customer cancel and be in arrears, a final invoice will need to be paid before cancellation.

Length of agreement

- This agreement and its payment structure will be ongoing on a permanent basis, unless customers cancel lessons using the stated 'Lesson Cancellation Guideline